



The Stefanel Gift Card

Terms & Conditions

The Stefanel Gift Card allows you to make purchases in participating Stefanel shops throughout Italy (which can be identified by the advertising materials on display).

How to Get a Gift Card

The Stefanel Gift Card can be purchased in participating Stefanel shops; it cannot be purchased on stefanel.com.

To purchase a Stefanel Gift Card, simply tell a shop assistant how much money you wish to add to your gift card (between €5 and €10,000) and pay the corresponding amount at the same time using one of the payment methods accepted by the shop. Your Stefanel Gift Card will be active when you receive it and can be used immediately. You will also be given a purchase receipt stating the amount of money loaded onto the card.

Validity

Your Stefanel Gift Card is valid for 12 months from its date of activation (i.e., the day it is purchased).

Any remaining money can be transferred free of charge onto a new Stefanel Gift Card if the request is made before the gift card expires.

You can ask to be reminded of the remaining balance and expiry date of your Stefanel Gift Card at any time at participating Stefanel shops. The remaining balance is printed on till receipts issued when you purchase items using your Stefanel Gift Card.

Conditions of Use

By purchasing and using a Stefanel Gift Card, you fully and unconditionally accept its conditions of use, which are as follows:

- The Stefanel Gift Card can only be used to purchase items sold by Stefanel and paid for at Stefanel cash tills; it cannot be used to purchase items sold in third-party departments located in Stefanel shops that have their own cash tills; it cannot be used to purchase items sold in Stefanel departments located in third-party shops.
- It cannot be used to make online purchases.
- The gift card is decremental and can therefore be used to make multiple purchases until the money loaded onto the card has been used up. The card can also be used to partially pay for



a purchase (the rest must be paid for using one of the payment methods accepted by the participating shop)

- It cannot be used to purchase other gift cards.
- It is not reloadable; once the money loaded onto the card has been used up, the gift card can no longer be used and does not entitle the card holder to a cash refund for the amount contained therein.
- It cannot be used in conjunction with any promotions.
- The money on the gift card will not acquire interest.
- The value of your Stefanel Gift Card includes VAT, irrespective of the rate applicable to items purchased using the Stefanel Gift Card.
- It is in bearer form and is equivalent to cash. Gift cards cannot be blocked, refunded or replaced in the event of loss, theft or damage (e.g. illegible barcode and/or number code).
- It cannot be returned in exchange for money.
- It is not possible to purchase a Stefanel Gift Card using a credit note or gift card.
- No responsibility can be attributed to OVS S.p.A. for improper or fraudulent use of the Stefanel Gift Card.

Any complaints concerning the use of the Stefanel Gift Card can be sent to Customer Service via servizioclienti@stefanel.com, or by registered letter with advice of delivery, to: OVS, Servizio Clienti Stefanel, Via Terraglio 17, 30174 Venezia-Mestre.

Any disputes relating to the use of Stefanel Gift Cards are governed by Italian law.

These updated terms and conditions are available on stefanel.com and in participating Stefanel shops.